

## **CLIFTON MEDICAL CENTRE MISSED** **APPOINTMENTS**

DUE TO THE NUMBER OF PATIENTS FAILING TO ATTEND APPOINTMENTS, IT MAY BE THAT YOU ARE NOT BE ABLE TO SEE THE DOCTOR ON THE DAY THAT YOU WISH TO.

IN AN ATTEMPT TO TRY AND RESOLVE THIS, THE PRACTICE IN CONJUNCTION WITH OUR PATIENT GROUP HAS DEVELOPED THE FOLLOWING POLICY.

IF YOU FAIL TO ATTEND APPOINTMENTS WITHOUT INFORMING US, WE WILL WRITE TO YOU ASKING IF THERE ARE ANY SPECIFIC PROBLEMS PREVENTING YOU FROM CANCELLING YOUR APPOINTMENT.

IF YOU REPEATEDLY FAIL TO ATTEND FOR APPOINTMENTS, YOU MAY BE REMOVED FROM THE PRACTICE LIST AND HAVE TO FIND AN ALTERNATIVE GP PRACTICE.

IF YOU CANNOT ATTEND YOUR APPOINTMENTS FOR ANY REASON PLEASE LET US KNOW AS SOON AS POSSIBLE. WE CAN THEN OFFER THE APPOINTMENT TO SOMEONE ELSE.

THANK YOU FOR YOUR CO-OPERATION